



7-Eleven 條款及細則 7-Eleven Terms & Conditions:

1. 預購日期: 2021 年 12 月 1 日上午 7 時至 2021 年 12 月 14 日晚上 11 時 59 分。
Pre-order Period: 1 December 2021 7:00am to 14 December 2021 11:59pm.
2. 登記送貨日期: 2021 年 12 月 1 日上午 7 時至 2021 年 12 月 15 日晚上 11 時 59 分, 逾期作廢。
Registration period starts from 1 December 2021 7:00am to 15 December 2021 11:59pm. This redemption coupon will be expired afterwards.
3. 每單交易限預購 1 件。貨品數量有限, 售完即止。
Each customer is eligible to pre-order one item for each transaction. Pre-order products are available while stocks last.
4. 已預購的產品不設退貨/退換。
No refund nor exchange for pre-ordered product.
5. 貨品圖片只供參考。
Product photos are for reference only.
6. 此預購適用於香港 7-Eleven 店舖。請向店舖查詢店舖地址、貨品及其他信息。
Pre-order is applicable to 7-Eleven stores in Hong Kong. Please visit our physical store for products details, store address and any other enquiries.
7. 就一切有關事宜, 7-Eleven 將保留最終之決定權。
All matters and disputes are subject to the final decision of 7-Eleven.

送貨服務 Delivery Service

1. 送貨日期: 2021 年 12 月 15 日至 18 日, 2021 年 12 月 22 日至 24 日及 2021 年 12 月 29 日至 31 日。訂購需最少於送貨 5 天前 (不計送貨日) 到 7-Eleven 店舖付款及網上填妥送貨資料。(每日名額有限, 額滿即止。)
Delivery period: 15-18 December 2021, 22-24 December 2021 and 29-31 December 2021 Delivery service only available for 5 days in advance (Exclude delivery date) after making payment at 7-Eleven stores in Hong Kong and fill in online delivery form to complete delivery registration. Delivery time slots are limited each day and arranged on a first-come, first-served basis.
2. 於香港 7-Eleven 店舖預購翠山牌® 馬來西亞榴槤, 可享送貨服務一次。
One-time delivery can be arranged with upon any Mt. Supreme® Malaysian Durian pre-order in 7-Eleven stores in Hong Kong.
3. 每日送貨時段可選擇 1) 上午 10 時至下午 6 時 或 2) 下午 4 時至下午 9 時
Available delivery timeslots: 1) 10am – 6 pm or 2) 4pm – 9pm

送貨須知 Delivery Policy

1. 送貨服務僅限於香港島、九龍及新界之工業、商業及住宅範圍。若送貨地點於圍村內，則須於村口自取。

Delivery service is limited to Hong Kong, Kowloon, New Territories commercial, industrial and residential addresses only. If the destination is villages, shelf pick up is necessary at entrance.

2. 送貨服務不適用於離島、東涌、馬灣、沙頭角、落馬洲、羅湖及香港國際機場、酒店、醫院、無固定收貨地點及地址資訊不詳；不適用於貨車未能直達的送貨地點；The Food Source Ltd. 保留全權決定拒絕送貨的權利。

Delivery service is not available to outlying islands, Tung Chung, Ma Wan, Sha Tau Kok, Lok Ma Chau, Lo Wu and Hong Kong International Airport, Hotel, Hospital and impermanent or incomplete addresses; not available to areas that cannot be reached directly by vehicles. The Food Source Ltd. reserve the right to decline delivery at its sole discretion.

3. 送貨服務不適用於沒有升降機直達之樓宇/樓層；如送貨時有任何升降機故障而未能正常運作，本公司將會聯絡顧客更改送貨日期。

Delivery service is not available to buildings/floors that are not directly accessible by elevators. In the even the lift is out of order, The Food Source Ltd. will contact customer to re-schedule the delivery.

4. 當八號烈風懸掛或黑色暴雨警告生效時，或遇惡劣天氣、交通或其他不可控制的情況，送貨服務時間或會延遲，本公司將會聯絡顧客更改送貨日期。

Delivery service will be suspended or delayed when typhoon signal No.8 or above is raised or a black rainstorm warning is hoisted, or in the event of bad weather, traffic and/or uncontrollable conditions. In this case, The Food Source Ltd. will contact customer to re-schedule the delivery.

5. 送貨資料 (包括日期、時段、地址及收貨人資料) 一經確認，恕不更改。請確保送貨當日能完成收貨，如客人因任何原因而未能接收產品，已選購之產品亦不能取消及退款。

No change on the delivery information (including date, schedule, address and recipient's information) is allowed once it is confirmed and payment is done. Please ensure recipient is available to accept the delivery. in the event of customer's failure to accept delivery for whatever reasons, the order will be deemed forfeited and no refund will be made.

6. 開箱後，如發現貨品品質問題，顧客需於收貨當天內，連同相關相片以 Whatsapp 一方食品亞洲有限公司 +852 6307 3535, 以便安排換貨。

For any quality issue upon receiving, please take photo and Whatsapp The Food Source Ltd. at +852 6307 3535 within the same day of delivery. The Food Source Ltd. will arrange the exchange.

7. 此產品由一方食品亞洲有限公司出售。

This product is an authorized good sold by The Food Source Ltd.

8. 如對產品有任何查詢，請聯絡 一方食品亞洲有限公司 +852 3422 8718 查詢。(辦公時間：星期一至五 10:00 - 17:30)公眾假期除外

For enquiries regarding the product, please contact The Food Source Ltd. +852 3422 8718. (Office hour: Mon-Fri 10:00-17:30) except public holiday

9. 如有任何爭議，一方食品亞洲有限公司保留最終決定權。

In case of any dispute, the decision of The Food Source Ltd. shall be final.

10. 水果是屬於天然產物，因生長環境及天氣其顏色和大小會有所不同，網站內之產品圖片只作參考。
Fruit is natural product. Due to changes in the environment, weather conditions and growing habitat, the colour and size of fruits will vary. Please note that the product images used on site are for reference only.

11. 如遇鮮果有裂口，仍屬自然成熟現象，每個榴槤均有密封包裝，顧客可安心食用。馬拉西亞榴槤是樹上自然成熟落果，故收貨後請盡快食用。如未能即時食用，請暫存 0-4°C 冷藏，翌日便要食用。
Since our durians are ripened naturally, seam and rift are normal ripen status. They are still edible with our sealed packaging to ensure the hygiene condition. In order to taste the best quality, please consume as soon as possible after received the goods. Otherwise, please keep at 0-4°C for next one day.

一方食品亞洲有限公司使用條款及細則 The Food Source Ltd. Terms & Conditions:

1. 收據任何損壞或遺失，恕不補發。
Receipt will not be re-issued in case of lost or damage.

2. 已預購之貨品不設退款或退換。
No refund nor exchange will be arranged for pre-order products.

3. 水果圖片只供參考，一切以實物為準。
The picture above is for reference only. The real object should be considered as final.

4. 如有任何爭議，一方食品亞洲有限公司擁有最終決定權。
In case of any dispute, the decision of The Food Source Ltd. shall be final.